

# NEWS RELEASE

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## For Immediate Release

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## **Keep Your Neighborhood Lit**

*Report street light outages*

**Casper, Wyoming (October 17, 2016)** – With the days getting shorter, many Casper residents go to work and come home in the dark. While not enjoyable, this can make it easier to spot streetlights that are out or flickering. The City of Casper and Rocky Mountain Power are encouraging residents to report these lights so that they can be repaired.

While most streetlights are owned by Rocky Mountain Power, others in the area are owned by the city of Casper and the Wyoming Department of Transportation. Streetlight outages are best reported to Rocky Mountain Power by visiting Rocky Mountain Power's website: [www.rockymountainpower.net](http://www.rockymountainpower.net). Following a citizen report to this website, Rocky Mountain Power will determine the ownership of the streetlight so repairs can begin.

When reporting a street light outage, the following information will be requested:

- Your contact information (to update you on the status of repair)
- The address of the streetlight, or the nearest cross street
- The pole number; which can be found on a metal plate or sticker that is 6 or 7 feet up from the base of the pole
- The problem with the light, which might be that it is out, flickering, on during the day, or that it has a broken lens

Once a failing streetlight is reported, the repair process can begin. If the streetlight is part of the Rocky Mountain Power streetlight system, you will receive a tracking number for your report in a work order number via email, so that you may keep track of its status or follow up on the repairs later. If the streetlight belongs to the city or the state, you will be notified of the disposition of the work request.

For questions or additional information, contact Shad Rodgers at 307-235-8283.